

Requests:

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Other updates:

- Anything arise during beginning of semester?
 - *no known widespread problems*
- *Discussion of disabling CSO request*
 - *concern around the lack of a way to force a person into the system in an emergency situation (before they have made it all the way through the SAP workflow)*
- *Firefly will be transitioning to authenticating directly against CSN's Sun IDM implementation*
 - *users who have not changed passwords recently may run into trouble authenticating*
 - *rollout may be delayed until March*
- *Static ID (student) being phased out*
 - *extra pressure to consolidate and improve user-generation process*
- *Any impact from network consultant conversations for IDM?*
 - *one strategy that come up during conversations with consultants was assigning wireless access to an individual rather than a device, and authenticating the individual*

Technical update:

- LDAP authentication failure, 15 JAN?
 - Server was unavailable for a little more than 2 hours
 - *outage caused significant availability problems for Peoplefinder*
 - *new entries were still being generated around 6:40am*
 - *box did not die, but just stopped taking connections*
 - *still not entirely sure what happened*
 - No corruption of LDAP data
 - Instructions are already on file with OPS Center
 - Looking at modifying "What's Up" monitoring software to check LDAP in a way that would do a better job of notifying us about this kind of failure
 - The actual switch to the East Campus backup server took about 10-15 minutes
 - Need to investigate getting direct QIP access for John and Jim so that they could switch LDAP over to failover servers with less delay
 - *need to decrease DNS TTL (time-to-live), which will shorten transitions to backup servers*
- John Thiltges
 - Sun Identity Manager
 - Hardware environment
 - Replicated LDAP environment - Disaster Recovery
 - Applying updates with different tool (ldapdiff)
 - Test system for services to verify their applications
 - Switch to load-balanced servers
 - Changes to run LDAP servers in parallel
 - IS strategic priority progress for January, 2009
 - Single Sign-on
 - Service monitored for availability
 - Efficient guest creation
 - Documentation of tool for support teams
 - Beta tool installed

For decision:

- Username generation
 - Project Team recommendation is to proceed with merging students and fac/staff with first initial, last name, number
 - *No objection to merging student and faculty/staff pools and using the username format of <first initial><last name><number>*
 - *targeting week after end of Spring term 2009.*

Other issues:

- Sponsorship of IDM steering group?
- Ruth Staples Lab door access
- More info on PeopleSoft ID's?
- NUID security
 - Treatment of NUID as an index field for developers
 - Many developers wind up using username as an index