

Subject: IDM-steering notes - 12 Feb, 2009

Requests:

- CSO update tool - Jim Liebgott
 - *still pending conversation with HR*
 - *non-urgent*
- *Possible upcoming requests*
 - *authentication for IS supervisor evaluations*
 - *discussed need for employee/manager relationship data*
 - *leave request reporting relationships are currently available in the data warehouse*

Other updates:

- LDAP authentication failure, 15 JAN
 - LDAP service monitoring has added [Mon](#) tool: now binds in a way that ensures that LDAP service is usable instead of just "up"
 - DNS TTL (time-to-live) for LDAP servers has been decreased to 5 minutes - this will help in the event that LDAP services need to be switched over to disaster recovery services
- Discussion of disabling CSO request
 - concern around the lack of a way to force a person into the system in an emergency situation (before they have made it all the way through the SAP workflow)
 - *Notes team to develop database that will track source*
 - *discussed Notes account generation*
 - *Need to work with departments who are requesting Notes accounts before SAP entry has been completed*
 - *Nora expressed interest in workflow to automatically generate Notes accounts if possible*
- Firefly switch to authenticate against Sun IDM implementation
 - CSN is working to make the cut-over of Firefly using Sun's LDAP for authentication (and Sun's Identity Manager for password management) by the end of February
 - by the first of March the cut-over will be in production
 - they are working with Beth Benson to send out a letter to users (who haven't updated their passwords) via snail mail with their new (sounds like pre-expired) password
 - general notification will also be mailed out to all users
- Static ID (student) being phased out
 - username generation mechanism will be changed to use format of <first initial><last name><number> for all non-guest users; faculty, staff, & student (jdoe3)
 - switch to unified username generation targeted for the week after end of Spring term 09
 - *changing to unified namespace for student and fac/staff*
 - *will not affect current student usernames*

- *if a student goes inactive, and returns, they will get a new, non-"s-dash" username assigned*
- PeopleSoft and IdM
 - potential incompatibilities between PS and OpenLDAP
 - *will need to look at approaching other schools and Sun to verify differences between Sun LDAP and Open LDAP and look for precedent of use of Open LDAP for PS implementations*
 - *understand that the conflict comes in to play when running the PS Portal software*
 - *questions about NUID and Peoplesoft (probably for Earl)*

Technical update:

- John Thiltges
 - Sun Identity Manage
 - *Power is now ok*
 - Hardware environment
 - Replicated LDAP environment - Disaster Recovery
 - Applying updates with different tool (ldapdiff)
 - Test environment for services to verify their applications against upcoming changes
 - Using VMware for test environment
 - Base OS installed
 - Switch to load-balanced servers
 - IS strategic priority progress for January, 2009
 - Single Sign-on
 - Service monitored for availability
 - Efficient guest creation
 - Documentation of tool for support teams
 - Beta tool installed
 - *May time it with some other switchovers (Bigred shutoff) for 15 May*

For decision:

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Other issues:

- Working on coming up with timelines and outstanding tasks for IDM
- Sponsorship of IDM steering group?
- Ruth Staples Lab door access
- More info on PeopleSoft ID's?
- NUID security
 - Treatment of NUID as an index field for developers
 - Many developers wind up using username as an index

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